

About this patch...

Description

This self-applying patch application enables users of the 3.5 version of the FirstClass® Client for Mac™ OS to update it to version 3.5.1. This patch will only correctly update the 3.5 version of the FirstClass® Client for Mac™ OS as distributed by SoftArc Inc and cannot be used to update versions of the client before 3.5 or any modified versions of the 3.5 client.

FirstClass® Client for Mac™ OS 3.5.1 is copyright © 1997 SoftArc Inc.

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How to Apply the Patch

1. Shutdown the FirstClass® Client 3.5 application.
2. Disable any virus protection software you have installed on your Macintosh, then restart it. This is necessary as the self-applying patching process used may cause the update to fail if virus protection software is enabled.
3. Double-click the FirstClass® Client 3.5.1 patch application.
4. Read the 'About this patch ...' information supplied and then press the Patch button.
5. You will be prompted where the current 3.5 version of the FirstClass® Client application is. This will usually be found in the FirstClass® Client folder on your hard-disk.
6. Once you have identified where the current 3.5 version of the FirstClass® Client application is, highlight it by clicking on it once. Once this is done, press the Patch button.
7. You will be prompted for the name which you want to save the patched file as. We advise that you leave this as FirstClass® Client 3.51 by just pressing the Save button.
8. A progress bar will appear as the patch is applied.
9. Once the patching process is over you will be told if it has been successful or not. If problems were encountered, please contact SoftArc's Technical Support department for assistance (contact details provided below). If the patch was applied successfully, the 3.5 version will have been left on your hard-disk and the 3.5.1 version will have been created and named FirstClass® Client 3.51 (assuming that you did not change the name in step 7 above).
10. Restart your Macintosh (after re-enabling any virus protection software you have installed) and then start the 3.5.1 version of the FirstClass® Client.

Major Fixes in FirstClass® Client 3.5.1

- When lower panes in file lists are in view by icon and you drag more than one item onto one of the other dragged items it no longer reports bogus errors.
- When the status bar is shown and a user clicks in the menu bar where there is no menu and they are running even better bus error the application will no longer drop into macsbug with a bus error.
- If a partial file download is resumed on the resource fork it will no longer corrupt the file.
- When a file is dragged to the finder from FirstClass when the download is completed the file and icon will be updated from the partial icon if the Finder is scriptable 7.5 and later, and patched versions

of 7.1. (you have to patch 7.1 for the dragmanager as well)

- Window positions no longer are restricted to the main window.
- After the complete text of a message is received from the server a recalculation of all lines is performed to fix up any packet boundary double byte conflicts. (Kanji bug)
- A number of small memory leaks in the drawing of some forms has been fixed.
- Crashes caused by freeing freed memory have been resolved.
- Problems with System 6 crashes at startup have been resolved.
- Drag and drop to the desktop on 68k machines with a drag manager patch without a scriptable finder now works.
- A small memory leak when changing settings files has been fixed.
- Continuing a partial upload of resource fork only files on 68k machines no longer crashes the client.
- High speed serial at 115K and 230K now work as advertised.
- Dragging an application to the finder will now update the file type to application.
- The client no longer tries to connect to FC Personal with a script.
- The drawing rectangles passed to BLOB fields are now correct. This fix requires the use of the fixed plugins supplied with this patch or else drawing rectangles used in the viewers will be wrong. BLOB field and Attachment viewers are now told to draw with exactly the same rectangles.
- Optimization on drawing of windows sent to the background.

Other changes in this release since 3.5 version

- The 3.5.1 version requires updated versions of the plugin extensions for BMP, GIF and JPEG picture viewers. These updated versions are supplied in the self-extracting archive which contained this patch. Please see the instructions provided with the archive to install the updated plugins.

Contacting SoftArc Technical Support

SoftArc provides free technical support to its registered users. (If you haven't registered yet, refer to Getting Started, the reference card that came with your server.) For support, contact your local SoftArc reseller. Alternatively, you can contact SoftArc directly in one of the following ways.

Through SoftArc Online

SoftArc Online is SoftArc's 24-hour FirstClass service. You will find it to be a very useful resource since, in addition to putting you in contact with our support staff, it allows you to share information and ideas with thousands of other people using FirstClass products.

Using the FirstClass Client, you can connect to SoftArc Online in two ways:

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By modem: The FirstClass Client ships with a settings document that is configured to connect to SoftArc Online by modem. The phone number for SoftArc Online is 905-415-7070.

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Over the Internet: For customers with connections to the Internet, the FirstClass Client ships with a settings document that is configured to connect to SoftArc Online using the TCP/IP protocol. SoftArc Online uses port 510, and its IP address is 198.133.37.10.

You can also connect to SoftArc Online with any VT100- or ANSI-compatible terminal emulator. Configure the application to use 8 data bits, no parity, 1 stop bit, and a speed of up to 28800 bps. Use the application to dial 905-415-7070. Although you won't see the friendly FirstClass Client interface, you will be able to contact a support specialist.

By fax

You can fax your support questions to SoftArc Technical Support: 905-415-7188.

By Internet mail

If you have access to Internet mail, you can contact us at support@softarc.com or (for sales information) at info@softarc.com.

By telephone

If you'd prefer to talk directly to someone in our Technical Support department, call SoftArc at 905-415-7144. We're open from Monday to Friday, 9 A.M. to 6 P.M., Eastern Standard Time.

By mail

You can also contact us by mail. Send your letters to the following address:

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